RE | STRATEGY | MANAGED SERVICES

SGEP Unlocking the Power of Al to Optimize Supply Chain Channels

OMTEC Conference

PROCUREMENT | SUPPLY CHAIN | SUSTAINABILITY





How many of you are using AI in any form—spend analytics, demand forecasting, or sourcing in procurement, supply chain, manufacturing or quality function?



How many of you are concerned about data security or confidentiality when it comes to using AI tools in procurement?



How many of you have ever discovered a supplier contract that was still active... but no one knew who owned it?



Who's ever opened a contract and thought...'Did we really agree to *that*?'

We believe AI and its vast potential is actually <u>under-hyped</u>, and will transform the corporate landscape faster than all prior catalysts of industrial revolutions.



The Transformative Power of AI



Evolving at Lightning Speed

- 100s of pre-trained LLMs available, new launches daily
- Processor speeds increasing exponentially

Staggeringly Powerful Capabilities

 NLP | Content Creation | Predictive Analytics | Personalization | Insight Discovery | Automation | Decision Support | Monitoring & Reporting

Immensely scalable and flexible

- No major I/S investments required to scale
- Cloud-based solutions enable high agility

Tremendous bottom-line business impact

 Team Productivity | P&L Cost Reduction | Process Efficiency | Compliance Improvement | Risk Reduction

Unlike Anything We've Seen Before



No massive infrastructure requirements required



No cost prohibitive scaling efforts required



Nominal incremental data or network security concerns over existing SaaS/Cloud solutions



Low adoption barriers – despite the potential long-term impact on jobs



Few bottlenecks or constraints to innovating at scale

State of Artificial Intelligence in 2025 | Al increasingly continues to surpass human intelligence across many tasks influencing how we live, work and interact.





Select AI index performance benchmark vs human performance

State of AI in 2025

Al already surpasses human performance across many tasks, with only a few exceptions, such as competition-level mathematics.

Progress has accelerated notably since 2021, driven by several key technology breakthroughs including:

- Large Language Models
- Reasoning Models
- Al Agents
- Advanced Research Models

Al is profoundly transforming society by reshaping how we live, work, and interact.

Understanding Key Al Trends





Gen Al use cases | Opportunities span across source-to-pay. Industry leaders leverage both internal and external resources to diversify efforts and maximize value creation.

SGEP

Key Generative Al Use Cases in 2025

Personal AI Agents

Enterprise Agentic Workflows



Case studies | Example of Gen AI applications in procurement and key enablers for successful deployments

୭GEP

Contract Value Leakage Implemented for Fortune 500 Pharma Leader

Problem statement

Post-signature, there is a 9% contract value leakage¹ due to sub-optimal performance monitoring, lack of resources, and poor data.

GEP Approach

Developed Generative AI Agent that identifies opportunities by comparing contracted clauses and actual spend.

Realized benefits

\$Leakage identified across all functional areas (case details to follow).



Problem statement

PR validation is a manual intensive tactical task, where a human agent validates requests against quote attachments.

GEP Approach

Developed Generative AI Agent to automatically cross check each field in PR against attachment and policy.

Realized benefits

96% precision for AI to correctly predict compliant PRs for <\$5k requests.

Key enablers to Generative Al deployment success



Focus investments Leaders prioritize 40% fewer² use cases compared to laggards

<u>ה, את</u>

Prioritize value creation

Leadership to drive ROI focus and keep teams on track from distractions



De-risk projects

Follow the ideate-prototype-scale approach



Enhance workforce

Upskills existing workforce and augment with dedicated teams

1 – IACCM, Contract Value Leakage: How Do You Compare?, 2020

2 – BCG, From potential to profit, 2025



What is "Value Leakage"?

"For many companies, especially those with global manufacturing and service footprints, value leakage is still one of the main untapped sources of procurement impact."

Contract Value Leakage: the difference between the potential value of an agreement and value that is actually realized.

Industry benchmarks suggest estimates value leakage 2%-4% of total spend.



9



Where does value leakage occur Potential areas where value leakage occurs:

- Matching pricing (MSA/PO/Invoice)
- Receiving the contracted rebates
- Using appropriate payment terms
- Applying earned discounts
- Using correct indexes & exchange rates

- Receiving duplicate charges

- Preventing purchase of prohibited items
- Respecting volume and value caps
- Controlling fees and expenses
- Supplier performance leakage

Challenges



Data often comes from **multiple systems**, from various **structured and unstructured sources** within those systems, and inputs are **not always complete or standard** – it's complex!

Approach to uncover leakage



Leverage AI technology to analyze the massive data set, create links across the data set, and identify value leakages.

Enable team to capture and resolve current leakage and prevent future leakage.



Questions?